

Mayday Plant Hire

We are pleased to be able to offer HireSecure loss/damage waiver to protect your hire.
Hiresecure is not our policy we are just resellers.

HireSecure Customer Guidance.

HireSecure is a loss damage/waiver policy.

The cost of the policy is an additional 15% + vat on the hire charges.

The protection and conditions of the policy are detailed below:

Claims for Loss / Theft of Equipment

Claims for loss / theft of equipment are subject to the applicable policy excesses.

HireSecure will not pay the vat element of the charge. All of our charges are subject to vat and the customer will be liable for the difference.

A claims form detailing the loss will need to be completed by the claimant following the loss.

Claims for Damage / Repairs

Claims for Damages are subject to the applicable policy excesses. **Damage should be reported to the hiredesk on 020 8771 7333 ext 1 at the time that it occurs. HireSecure may refuse to consider claims for accumulative or unrelated damages discovered by us at the end of the hire.**

The relevant policy excess will be deducted from each unrelated claim for damages.

Claims for damage will be subject to the following deductions:

Our labour charge is £40 per hour + vat. HireSecure will settle the full charge for labour excluding vat.

HireSecure will usually pay for any parts used in the repair of the equipment. HireSecure will not pay the vat element of the charge. All of our charges are subject to vat and the customer will be liable for the difference.

A claims form detailing the damage will need to be completed by the claimant following the loss.

If you are unclear or require additional information please ask.

Loss or Damage Waiver Agreement

Underlying Agreement

The basis of our contract with you is a hire contract under the "Hire Association Europe" (HAE) terms & conditions, or other equivalent standard hire industry terms and conditions, for hiring goods.

Waiver Agreement

We have agreed with you that the hire contract conditions varied by this Waiver Agreement under which you are relieved of your responsibility to us for loss of or damage to plant hired to you.

The Waiver Agreement is subject to the terms specified below.

Waiver Terms

Mayday Plant Hire

Loss or Damage Excess

You are responsible for the amount shown below of any loss or damage:

Agreed Loss	Excess
Up to £500	£25
£501 - £1,000	£50
£1,001 - £2,000	£75
£2,001 - £2,500	£100
£2,501 - £5,000	£250
£5,001 plus	£500

Exclusions:

You are responsible for:

- Any loss from a single cause in excess of £100,000 in respect of any single item.
- Continuing Hire charges.
- Loss of or damage to attachments (cutting edges tools trailing cables or flexible pipes) other than the total loss of the complete item.
- Loss or damage caused by or arising out of materials treated by the Plant or by foreign bodies entering the plant with such materials.
- Loss of the equipment only revealed when an inventory is made
- Loss or damage or breakdown caused by your willful act or willful neglect.
- loss or damage arising from failure to clean and conduct routine maintenance where you are responsible under the terms of the hire contract
- Loss or damage of equipment from any unlocked vehicle or where left unfixed and unattended
- Loss or damage to tableware, cutlery, glass, china and other similar brittle items unless such loss or damage results in the loss or damage of the whole consignment during packaging, loading, unloading or positioning
- Loss due to, or exaggerated by, fraud, by you or on your behalf
- Loss or damage if the property is hired by you to another hirer (unless declared and agreed in advance)

Conditions:

- You must take all reasonable measures to protect the property hired to you and to ensure that all statutory and other regulations relating to the plant are observed where it is your responsibility under the terms of the underlying hire agreement.
- Any theft must be reported to the police immediately and the crime reference number recorded.
- Any loss or damage must be reported to us as soon as reasonably practical and in any event within 7 (seven) days of the event.
- Take photos of the damaged equipment in situ, and /or any areas of damage to the site or property following theft or vandalism.

This agreement applies to: The specific hire as invoiced

Mayday Plant Hire